

<Date>



IMPORTANT INFORMATION ABOUT CHANGES TO YOUR HEALTH BENEFITS

Dear Member:

You recently received a notice explaining that your Commonwealth Care benefits ended on August 31, 2009. The Executive Office of Health and Human Services of the Commonwealth of Massachusetts and the State's Health Connector have created a new health benefits program that you qualify for. As of <Date> you will be enrolled in the **Commonwealth Care Bridge Program** through **CeltiCare Health Plan of Massachusetts**.

What does this mean for you?

Commonwealth Care Bridge Program offers a comprehensive set of benefits and services that include:

- Visits to a Primary Care Provider (PCP) and specialists
- Mental health and substance abuse services
- Emergency room coverage
- Prescription drugs

The copays for these covered services have changed. In some cases no co-pay will be required at all. Review the chart on the back side of this notice for more information.

The Commonwealth Care Bridge Program **does not** include certain services, for example:

- Dental benefits and Vision benefits
- Skilled nursing services
- Hospice care

The Commonwealth Care Bridge Program's provider network is limited to certain hospitals and health care providers. Contact **CeltiCare Health Plan to find out if your current health care provider is available in this new program and** to get more detailed information about the benefits, services and providers that you can use in this program.

Enrollment in the Commonwealth Care Bridge Program meets the State's requirement for maintaining health insurance coverage.

What do you need to do?

You will be automatically enrolled in the Commonwealth Care Bridge Program. Before you visit a doctor or get treatment, check with **CeltiCare Health Plan** to see if that health care provider or service is covered in this new program.

Where can you get more information?

If you have questions about your benefits or available providers, call **CeltiCare Health Plan Customer Service at 1-866-895-1786** (TTY: 1-866-614-1949) or visit their web site at www.CeltiCareHealthPlan.com.